

**Rhode Island Department of Health  
Office of Facilities Regulation  
Individualized Care Pilot for Nursing Homes**

The Rhode Island Department of Health State Survey Agency, in collaboration with the Centers for Medicare and Medicaid Services (CMS), is pilot testing an enhanced federal and state survey process that uses regulatory mechanisms to promote resident-centered care in nursing homes and minimize barriers to culture change. The Individualized Care Pilot, funded in part by the Commonwealth Fund, is being conducted between November 1, 2007 and April 30, 2008 to support implementation of practices that meet regulatory requirements and accomplish individualized, resident-centered care in three key areas:

- Resident-Directed Choice;
- Staff-Resident Relationships; and
- Personalized Environment.

The pilot integrates both supplemental interviews with residents/staff and observations into the standard survey process to assess the home-like nature of the environment, systems related to resident waking/sleeping and bathing, involvement of direct care staff in resident care planning, and consistent assignment of residents to staff. Concurrently, the SSA is collaborating with its QIO, Rhode Island Quality Partners, to increase understanding and awareness among surveyors, nursing home providers, nursing home residents, and other stakeholders of how federal and state regulations support and mandate implementation of individualized, resident-centered care.

For current information about the Individualized Care Pilot visit  
<http://www.health.ri.gov/hsr/facilities/icp.php>