

## **2017 Culture Change Coalitions' Accomplishments**

The following accomplishments were reported to Pioneer Network by coalitions as of February 14, 2018.

### **Alabama Coalition for Culture Change**

- Grew the Katie Gibson Scholarship Fund, a fund that sponsors tuition/registration fees for direct caregivers so that they may attend educational events.
- ACCC committed itself to education and held two statewide educational events.
- ACCC refocused and recommitted itself to its mission and values.

### **California Culture Change Coalition**

- Spent most of the year regrouping since grant proposals were not funded and the plan is to become a membership organization.
- The name of the coalition will be changing to be the California Coalition for Person-centered Care.
- Updated the website.

### **Colorado Culture Change Coalition**

- Completed the affiliation agreement with Regis University.
- Developed a strategic plan for 2017 through 2018 including education, newsletter, and a potential Colorado Accord.
- Held bi-monthly board meetings.
- Applied for a grant in December 2017 with Regis University to establish a Gerontology Center.

### **Connecticut Culture Change Coalition**

Partnered with the Department of Public Health on getting the Music & Memory Program implemented in the state's nursing homes.

### **Florida Pioneer Network**

The following progress was made in FPN's Priority Areas in 2017.

- 1) Support educational programs that foster the vision.
  - Consumer Work Group members conducted presentations about Eden at Home, culture change and person-directed care.
  - The Communications & Resource Development Work Group is working on grant proposals to support "A Transformative Leadership Academy for Person-Directed Care" project and an "Eden at Home Training" project.
  - The Provider Work Group has completed a session proposal for the Florida Health Care Association's Annual Conference regarding homes in the state that have implemented "Best Practices in Person-Centered Care."

- 2) Support and encourage efforts of organizations that share the vision and develop collaborative partnerships to advance the vision.
  - FPN supported and encouraged efforts of two national culture change organizations, Pioneer Network and The Eden Alternative, by posting links to those organizations on FPN's website and sharing emails from Pioneer Network with individuals and organizations involved with FPN. The Consumer Work Group promoted the training of Eden at Home facilitators and several members of the work group have been trained.
  - Some of the providers that share FPN's vision are already involved on the Steering Committee or Provider Work Group and the Claude Pepper Center at Florida State University is actively involved in the coalition.
  - The Provider Work Group created a Best Practices Showcase initiative which has been a catalyst for developing collaborative partnerships with CMS, Leading Age, AARP, Florida State University/ Claude Pepper Foundation, Florida Senior Living, Area Agency on Aging, Florida Health Care Association and other state stakeholders.
  
- 3) Engage in projects intended to clarify and communicate the vision.
  - Started using Constant Contact to produce a FPN newsletter which is addressing the need for better communications between FPN and its constituents.
  - The Communications & Resource Development Work Group completed and disseminated the first issue of an e-newsletter and has begun doing periodic website updates and Facebook posts.
  - Florida Senior Day presented an opportunity for the Consumer Work Group to communicate FPN's vision and get interested people to join FPN's email list or get involved.
  - The Provider Work Group's project of showcasing 'Best Practices' in Florida clearly communicates FPN vision for person-centered models of care.

### **Culture Change Network of Georgia**

- The CCNG, the 31<sup>st</sup> state to form a coalition, continues to be housed via the Georgia Institute on Aging (the 501c3 education arm of LeadingAge Georgia). Our mission is, "To change the way Georgians *think* and *feel* about aging and disability by creating the kind of care we want for our loved ones and ourselves." We were founded in January 2008 to be the clearinghouse of culture change in Georgia and remain committed to breaking down the silos of long-term care and working to create a community of caring. We are a "network" of dedicated supporters and stakeholders working as partners to promote and foster person-centered care to improve the quality of life *in all settings* where long-term care, services and supports are delivered. Our work has been supported through a grant from Healthcare Research, Inc.
- In 2017, we continued to broaden the focus and expand our reach to define culture change, increase awareness, educate, share ideas, and highlight programs and promising practices that can be replicated throughout the state.
- Convened quarterly CCNG advisory group meetings and continued to collaborate with Alliant| Quality (QIN-QIO), Alzheimer's Association GA Chapter, CMS Region IV, GHCA, LeadingAge Georgia, governmental agencies, providers throughout the spectrum of care, consumers and others.

- Continued to serve as the home for the Advancing Excellence in Nursing Homes Local Area Networks of Excellence (LANE)/Advancing Excellence and now that AE has been discontinued, the CCNG is continuing support the efforts of the Georgia QIN-QIO, Alliant Quality.
- The CCNG Advisory Group decided to fold our 2017 CCNG Summit into the national Dementia Action Alliance’s “Re-Imaging Life with Dementia” Conference, Technology Showcase & Creative Arts Exhibition, which was held in Atlanta June 25-26. We wanted to encourage participation in the conference, and we had providers from the CCNG present in 4 workshops. In addition, the CCNG exhibited at the conference to network with colleagues and promote culture change. Over 130 Georgians attended the Conference. Staff from senior housing, life plan communities (CCRCs), home & community-based services organizations, senior centers, hospice, adult day services, Area Agencies on Aging, Ombudsman, CMS State Government, Alliant Quality (QIO), the Alzheimer’s Association, universities, businesses, consumers, people living with dementia, and others participated. Abby Cox, Director of the Division of Aging Services, presented Georgia Governor Nathan Deal’s Proclamation declaring Monday, June 26<sup>th</sup> “Re-Imagine Life with Dementia Day” in Georgia. There was also an incredibly inspiring panel of five individuals sharing their experiences and perspectives about living with dementia.
- A significant number of CCNG advisors serve on the Georgia Alzheimer’s & Related Dementias (GARD) State Plan Advisory Council, and the Workforce Committee which focuses on Competencies and Curricula to deliver person-centered dementia care. Information gleaned via CCNG has helped drive the design of the plan which is tied to “Creating a Dementia-Friendly Georgia.” We have been thrilled to use the information/research from CCNG to help prioritize and determine policy and budget needs to implement the plan. The Workforce workgroup of GARD asked the CCNG to convene a group of providers to review and make suggestions for person-centered competencies for caregivers working with individuals living with dementia. It was a wonderful day and the information is being incorporated into the state plan. We also have representation on the Outreach and Partnerships Committee and other initiatives of the GARD.
- CCNG is providing Advisory Support for several Georgia CMP Projects. Georgia Health Care Association received a CMP grant to bring Music & Memory to 140 Nursing Homes in Georgia. The Virtual Dementia Tour received a CMP grant to bring the VDT to Nursing Homes throughout Georgia. The University of Georgia received a CMP grant to focus on grief and bereavement and changing the culture of death and dying in nursing homes. A.G. Rhodes Health & Rehab received a CMP grants to implement culture change at one of their nursing homes. CCNG has been honored and pleased to act as Advisory Support and “cheerleaders” for these projects. Throughout 2017, CCNG continued to work on its CMP application with partner Georgia State University Gerontology Department focusing on bringing Culture Change to Georgia Nursing Homes.
- CCNG partnered with LeadingAge Georgia to sponsor two Certified Eden at Home Associate Training Events to Georgia (March 7-9 and May 2-4), and 95 individuals were certified as Eden Associates, including 30 staff from the Georgia Division of Aging Services. Eden Educators and CCNG Co-Founders, Walter Coffey and Kim McRae, presented the training. Registration scholarships were provided for 32 staff to attend via the generous support of Healthcare Research, Inc. In exchange, these individuals presented information they learned in various conference workshops throughout the year to broaden reach and messaging.
- Brought an Eden Dementia Beyond Drugs Training to Georgia (October 25-26), and hosted the Eden Neighborhood Guides Training (June 12-16). To date we have well over 200 people in Georgia who have become Certified Eden at Home Associates.
- In November, we held “Eden Associates Day in Georgia: The Power of Momentum” and had over 80 participants. Presenters included Chris Perna, President & CEO of The Eden Alternative, Deke Cateau, CEO of A.G. Rhodes Health & Rehab, and Georgia’s own Robert Bowles, who is living with Lewy Body Dementia. The day was focused on how change agents can build

momentum for their culture change journey and how we can all work together as part of the “Georgia Care Partner Team.”

- Presented at the national Pioneer Network Conference and were invited to be presenters and participate in a national Assistive Technology Aging & Dementia Workshop. We also presented at numerous state educational events including: Technology & Aging with our colleagues at Georgia Tech; Dementia and Mental Health conference where we focused on person-centered dementia care; Division of Aging Services/ADRC Healthy Communities Conference; and the Georgia Gerontology Conference.
- Culture change and person-centered care are integrated into LeadingAge Georgia’s Leadership Academy curriculum. GHCA and Alliant| integrated training on person-centered care into many of their educational initiatives.
- Advisory Group participants continued to serve in various person-centered capacities throughout Georgia and the US, including with CMS and Alliant on the CMS National Partnership to Improve Dementia Care/Reduction of Antipsychotic Medication.
- Continued to participate in Pioneer Network’s Coalitions Committee calls.

### **Illinois Pioneer Coalition**

- IPC held our annual Summit in March 2017. Cathie Brady and Barbara Frank presented an all-day intensive. Vivian and Mary Tellis-Nayak were our opening keynote speakers and Karen King was our closing speaker. We held approximately 14 concurrent sessions and had a trade show. Just under 150 professionals attended.
- Sue Ann Guildermann did one training in the Chicago-land area with about 40 people in attendance.
- Applied for and was approved for a CMP grant to provide 25 nursing homes in the state with funding for the Music & Memory Program. (again) While we were officially told in writing and verbally that we would receive this, we have again never received the funds. We already selected the homes that would receive the money, but we are unable to fund this ourselves like we were in 2016.
- The IPC Board decided that we would change our meeting format to having quarterly board in person board meetings, with one of these being a board retreat. The other months the board meets via conference call.
- Continued to work with Regional Coalitions throughout the state by co-sponsoring local educational events. We do this through having the Regional Coalitions complete a Project Funding Proposal which is then reviewed by the IPC Board. Each region is entitled to request up to \$2000 for each event.
- Continued to maintain an active Speaker’s Bureau. This information is available on our website for anyone that is looking for a speaker for a local event. We are intending on increasing our base of presenters in 2017.
- Increased communications with individuals that are interested in culture change through schedule of notifications through Constant Contact. We are also considering starting a Google Group for our members where people can post questions and share best practices to assist homes in their journeys.

### **Indiana Person-Directed Care Coalition**

- IPDCC facilitated four coalition meetings in 2017. Topics included education on advance care planning, memory loss & dementia, regional nursing home collaboratives, & more! Our average of over 30 people that participated each time are dedicated to culture change in long term care and gathered to network, find out more about the IPDCC, & learn about best practices in care evolution in our state.
- IPDCC now has a Facebook page at <https://www.facebook.com/ipdcc/>.

### **Iowa Person-Directed Care Coalition**

- Iowa Person Directed Care Coalition is an integral part of the Iowa Nursing Home Quality Partners acting as an advisory board to bring attention to Person Directed Care principles to all discussions.

### **LEADER (Louisiana Enhancing Aging with Dignity Through Empowerment and Respect)**

- **8<sup>th</sup> Annual LEADER Summit**
  - LEADER received a \$40,000 civil money penalty (CMP) grant from the Louisiana Department of Health to support the 8<sup>th</sup> Annual Culture Change Summit: Lights, Camera, Action: Setting the Stage For Person-Centered Care. Over 350 administrators, activity professionals, certified nursing assistants, nurses, registered dietitians, dietary supervisors, social workers, and ombudsmen living and working in nursing homes, retirement housing, adult day care, home care agencies, senior centers, supportive and assisted living communities and other healthcare professionals throughout Louisiana attended. The LEADER Summit offers a unique opportunity for attendees to learn more about culture change and person-centered care throughout the long-term care continuum. After leaving the two-day event participants were able to explain the values and best practices of person-centered care; discuss new information and tools for transforming the culture and operations of the communities where adults live; network with other inspired long-term and elder care professionals and identify ways to become an advocate for older adults and their care partners. The sessions were presented by various speakers. The 2017 keynote speakers were Leah Klusch, Larry Johnson, and Kareen King.
- **Pioneer Network Conference**
  - LEADER sent 4 representatives to the 2017 Pioneer Network Conference.
- **The Louisiana Dementia Partnership Coalition**

The overall goal for the Louisiana Dementia Partnership Coalition is to provide a more in-depth training to the provider community on reducing the use of potentially inappropriate antipsychotics and implementing the use of non-pharmacological interventions when clinically indicated. Louisiana now ranks 41st in the country, down from 51st.
- **LEADER Website and Newsletter**
  - LEADER continues to update our website with new features and educational offerings along with new reference materials.
  - LEADER published newsletters in 2017 featuring news and information on culture change and person-centered care. The newsletter is distributed to more than 1500 individuals via LEADER's e-mail list. Issues of the newsletter are available at [www.LaLEADER.org](http://www.LaLEADER.org)

### **Maine Culture Change Coalition**

- Conducted onsite visits and educational sessions on culture change.
- Elected new Coalition Officers
- Updated membership list
- Continued to grow and strengthen the Coalition's membership
- Held bi-monthly meetings at various locations, featuring guest speakers from the homes on culture change topics.
- Updated Coalition's brochure

- Held two fundraising events to support the Coalition and its activities
- Shared Culture Change stories and innovation in the MHCA E-Newsletter
- Continued collaboration and support with various organizations, including the State Partnership to Improve Dementia Care, the QIN-QIO and MHCA
- Participated on Pioneer Network Coalitions Committee calls
- Hosted an informational booth at the MHCA Fall Conference

### **Maryland Culture Change Coalition**

- The fiscal agent for the coalition was transferred from the Alzheimer's Association chapter to The Consumer Voice due to the national consolidation of the Alzheimer's Association chapters.
- Purchased Resident Rights Posters for every nursing home in Maryland. The updated posters are compliant with the new regulations. The distribution was coordinated with an in-person delivery by a representative of the LTC Ombudsman Program in preparation for October Resident Rights month activities.
- Supported the translation of the Resident Rights Fact Sheets into alternate languages (Spanish, French, Chinese, Korean, and Tagalog) which can be used by nursing homes, advocates, and family members.
- Exhibited and facilitated long term care resident participation in The Consumer Voice annual conference. CMP grant funds were used to pay transportation costs, medical support availability, and a luncheon for the 30+ residents from Maryland and one additional person to accompany them. During the resident empowerment luncheon, the residents were center stage of an official "listening session" with the Administration for Community Living's Assistant Secretary Lance Robertson and officials from CMS and the Department of Justice. One day of the conference also included several residents supported by grant funds to participate on a panel on Capitol Hill.
- Created a webpage: <https://www.mdculturechange.org/> MCCC maintains the content and monitors the website and the Facebook page through the CMP grant funds paying a part-time contract for administrative purposes.
- Attended the 2017 Pioneer Network conference in Chicago, IL in the summer.
- Exhibited and participated in the Maryland HFAM/Lifespan Annual provider conference.
- MCCC has reduced in-person meetings to at least once a quarter and is seeking leadership transition.

### **Massachusetts Culture Change Coalition**

- In the fall of 2017, the Coalition held three very successful regional forums (Northeastern MA, Central MA and Western, MA) on the topic of "Best Practices in Person Centered Care at the End of Life." In total, the forums were attended by more than 40 individuals from nursing homes across the state. Attendees also included ombudsmen from different regions looking to learn more to support homes in their regions. Each forum included a discussion facilitated by a member of the Coalition using learning circles to hear from each participant. Each forum included very rich discussions on the various ways that providers support the physical, emotional and spiritual needs of residents, families and staff at the end of life. Attendees shared the

various ways that the lives of residents are honored and celebrated after they die. Electronic resources on best practices in end of life care were shared with attendees following the forums.

### **Grow Mississippi**

- Held a fall conference on October 12, 2017 at the Eagle Ridge Conference Center in Raymond, MS. The conference focused on viewing the new regulations through the eyes of Elders and the implementation of these regulations. Also, discussions were held on hidden restraints including body and bed alarms, locked doors and pharmacology. Staff Care Partner retention was also addressed.
- Grow Mississippi was a sponsor and host at the 2017 Alzheimer's Conference held on August 17<sup>th</sup> and 18<sup>th</sup> at the Natchez Convention Center in Natchez, MS.
- Participated in the rewriting of the Dementia Care regulations for the State of Mississippi. Once approved, the proposed regulations will allow homes serving Elders living with dementia to do so without providing a "locked unit." Elders living with dementia will have their specific needs met while living with the general population of the home without being in a separate area. This fundamental change will have a great impact on Elder care in MS.
- Participated in The MS Partnership to Improve Dementia Care.
- Continue to work with the Eden Alternative toward providing more training in Mississippi and is currently working on a new grant project proposal.

### **Missouri Coalition Celebrating Care Continuum Change (MC5)**

- MC5 submitted our first Application for CMP Funds to DHSS for a project entitled, Restorative Sleep Vitality Program. This proposal was approved and plans are underway to start within the next few months.
- 2017 annual conference had approximately 180 attendees. Highlights of the conference were sessions by nationally known speakers including Carmen Bowman, Ray Miller and Karen Stobbe.
- Regional groups continue to thrive, with 66 meetings held in 14 regions throughout the state, reaching over 2075 people, with 836 of them first timers. Total growth of regions in 2017 has been 42%
- MC5 sponsored workshops with Sue Ann Guildermann at 3 locations in Missouri. The day long workshops presented the work done by Empira related to sleep and quality outcomes. Approximately 300 people attended.
- MC5 partnered with Missouri Arts Council and Alzheimer's Association to bring Gary Glazner to 4 locations throughout the state to share the Alzheimer's Poetry project. Approximately 300 people attended.
- Job descriptions were written for each of the board and committee positions held in the organization.
- MC5 began managing registration for the annual conference and regional meetings using EventBrite. This system has served to streamline the registration and record keeping process and is both efficient and cost-effective.
- Exhibited at the Missouri Health Care Association and shared the Pioneer Network resource "Commitment to Person Centered Language"
- MC5 has extended its reach through the use of a Facebook page.

### **Nebraska Culture Change Coalition**

- We held 4 quarterly meetings hosted at different long-term care communities. The topics included satisfaction, interviewing tactics, managing difficult conversations, and QAPI. We call

it the Elder Living Enrichment Collaboration. We have grown to over 25 long-term care communities and healthcare providers. Half of the proceeds go to the communities for hosting and half to the coalition for upcoming events.

### **New Jersey Alliance for Culture Change**

- Elected officers: Denise Boudreau-Scott, Chair, Candice Avila, Vice-Chair, Michele Ochsner, Secretary and Toni Davis, Treasurer.
- Hosted our 3<sup>rd</sup> Annual state-wide conference, funded by a CMP grant. This year we reached approximately 150 people. As part of our grant, survey information was collected to see the impact of the conference and the feedback has been overwhelmingly positive. Our Vice Chair, Candice Avila worked tirelessly to lead the Education Committee which included board members: Michele Ochsner, Loretta Kaes, Jim McCracken, Batsheva Katz and Judi LoBue, Deb DiCello Kathleen Nasevich and Andrew Lindsay.
- As part of our conference planning we asked every provider in the state to submit a best practice for person centered care. Four of the submissions were chosen to provide a presentation at the conference. Presenters, that included residents and family members, were encouraged to make the presentations highly interactive with lots of audience participation and they delivered! Our keynote presentation and host for the day was Karen Stobbe and her daughter Grace shared the letter that she presented at the Pioneer Network this year.
- Our conference saw an increase in the number of new organizations attending as well as an increase in the number of residents/family members participating. This was due to the following efforts: Various board members personally reaching out to key leaders at organizations that have not previously attended; Loretta Kaes (NJAHCA) and Andrew Lindsay (HQSI) sharing conference information with their membership; the Marketing and Education Committees sending more frequent email blasts via our mailing list and posting more on social media.
- Hosted the second Leadership Academy for Person Centered Care, a project run by the Inspiring New Leaders Committee, with funding through a CMP grant and participant fees. The 4-session, year-long program was led by consultants Denise Boudreau-Scott and Allison Duda of Drive. Yoland Golebiowski and Mary Beth Kane headed up the dedicated group of volunteers that made this possible. A total of 25 leaders completed the program and included administrators, directors of nursing/recreation/social work and other leaders. In addition to the current year attendees, past graduates were invited to come to any or all of the sessions and each session saw two graduates in attendance.
- The Leadership Academy sessions each featured guest speakers which included: Vince Slaugh, Professor at Cornell University; Dennis McIntee, author of Drama Free Teams, Loretta Kaes, NJAHCA and NJACC Board Member; Kathleen Nasevich, formerly with the NJ Department of Health and a NJACC Board Member.
- For the first time, the Leadership Academy included site visits to four very diverse providers. We thank our NJ hosts: New Bridge Medical Center, Parker at Monroe, The Venetian, and Green Hill who provided us with space, tours and food!
- Following the fourth and final session of the Leadership Academy we hosted a graduation party at a local hotel and invited the “sponsor” of each graduate to attend. This allowed us to have owners and C-suite people hear how the academy impacted the person they paid to attend the program. It also allowed us to further the reach of NJACC with the hope that they will send people from their other communities to attend NJACC events in the future.



- Treasurer Toni Davis oversaw the correction of paperwork for our 501C3 category in order to correctly submit financials.
- Board Member Jim McCracken headed up the creation of a PowerPoint presentation to share with community groups (Rotary, Lions, library events, chamber of commerce, etc.) to increase consumer knowledge of person centered care and increase the push for PCC from consumers.
- Reignited our Marketing Committee under the inspiring leadership of Board Member Gwen Monangai. The group is using funding raised from our connect forum (conference) to hire professionals to update our website which was created and kept up to date by our fabulous board members, Toni and Candice who taught themselves website development for our original site creation and updates!

### **North Carolina Culture Change Coalition**

- The NC Culture Change Coalition and CMS approved grant proposals for 6 nursing homes totaling over \$160,000. Projects included IN2L computer systems, flat screen TVs and iPads for residents, and dining enhancement programs.
- CMS also approved a grant for Second Wind Dreams for \$1,479,261.00 to conduct Virtual Dementia Tours (VDTs) in 200 nursing homes over a two-year period.
- All grant proposals submitted through the Coalition's review process were approved by CMS. The coalition added a new element in the grant review process: the group now invites the submitting nursing home to the review. This gives the home the opportunity to attend the first review of their project and hear any suggestions firsthand. The concept was well-received and has become an integral part of the review process now. The coalition currently has a few proposals from NC nursing homes on CMS's desks for review.
- Florida Atlantic University received approval from CMS to bring their guide and information regarding avoidable re-hospitalizations to NC nursing homes. The coalition hopes to assist in implementing this project in the coming year.
- In early 2017, coalition members sponsored a table at the North Carolina Healthcare Facilities Association (NCHCFA) Expo in Greensboro and answered many questions about the grants process. Nursing homes continue to have some misconceptions about the grants, and the coalition is appreciative of the opportunity to share and connect with providers across the state.
- The coalition also had a table at the NC LeadingAge annual conference in May.
- In the spring, Becky Wertz (Section Chief, Nursing Home Licensure & Certification Section) and several coalition members attended NCHCFA's five regional meetings to promote the grants and answer questions about them. In the fall, Becky and Sonia Crisp (coalition member) presented at the annual NC Recreational Therapy Association's conference in Asheville.
- Coalition members brought Facebook Live to the coalition committee meetings. At the September meeting, the coalition streamed a brief video on the coalition and the grants. The coalition hopes to continue using live streaming in 2018 with other topics being offered. The coalition is also looking into a way to live stream the monthly meetings in a way that allows members from across the state the opportunity to not only hear, but see other attendees, making the experience more like they are actually sitting in the room in Raleigh.
- Several new members were welcomed to the coalition over the past year.
- The monthly publication, Coalition Connection, featured a number of grant recipients. The newsletter didn't focus solely on nursing home projects, but rather provided more insight into the highlighted home and its residents in a more personal way. Other articles included information on the growth of technology in long-term care, how homes celebrated National Nursing Home Week, what the grant process is like, personal pets in long-term care, and others.
- In the spring, the coalition awarded the Donna McNeil Memorial Service Award to a volunteer at Trinity Glen in Winston-Salem. Chair Alice Carroll and committee member Kaye Brown attended a volunteer reception at the home and presented Barbara Geer with the annual award

that honors former member Donna McNeil. Mrs. Geer, whose mother is a resident at the home, created a hand bell choir made up of residents that travels the community bringing spirited music and joy to those who hear it.

- The coalition had a few guests join the meetings this past year. In February, Mark Hensley from Dementia Capable NC talked about that project with committee members. Several members became involved in an offshoot of that program called the Music and Memory Workgroup. After the first meeting, participants realized North Carolina is perhaps further along the path of implementing the M&M program in each of the state's nursing homes than most thought. From there, NCHCFA has submitted a grant proposal that will bring the program to 200 nursing homes. The proposal is in the mid stages of review. In November, the coalition welcomed back Jack York from IN2L, who provided a glimpse into the future of technology and long-term, elder care along with an update on some of his new products and their uses.

### **Ohio Person-Centered Care Coalition**

- Navigating the Future: Partners in Person Centered Care Conference Event held in November with nearly 500 attendees. Event included use of CMP funds sponsored by the Ohio Department of Aging to educate providers, ombudsman on Staff Engagement projects. Topics were all person-centered care specific and included: work with the Ohio Office of the State Long-Term Care Ombudsman to offer an intense opportunity for nursing home leadership and staff to learn more about person-centered care. The sessions included innovative initiatives to improve staff retention, person-centered choices such as dining, person-centered discharge planning, care planning, workforce management, architectural design and Ohio Department of Health interpretation in the regulatory language.
- Participated in trade association events: Ohio Health Care Association and LeadingAge conferences.
- Expanded membership and outreach with individuals representing various roles in nursing homes, assisted living, independent living and stakeholder organizations.
- Established a Steering Committee, with representation from providers, provider associations, the QIO, the Department of Health and the Ombudsman's Office
- Membership of over 800.
- Strategic planning session, review of bylaws planned for 2018 and planning conference for 2019.

### **Oklahoma Culture Change Network**

- LeadingAge Oklahoma received a \$353,000 grant from CMP funds through the OK State Department of Health. The focus of the grant is to bring the Music & Memory program into the state's nursing homes (95) to enhance the quality of life for those living with dementia. Our quarterly network meetings have been put on temporary hold as we focus on implementation of this program that has tremendous culture change benefits for participating nursing homes. Monthly webinars are being conducted to educate providers on the value of the Music and Memory program and to challenge them to expand their person-centered activity programming. The program engages staff, families and the greater community and brings an awareness of what can and should be done to enhance the quality of life for all who are involved. The program has impacted staff, resident, and family satisfaction. We plan to use this program as a platform to bring increased attention to the need for person-centered activities, the focus for our Activity Director training at our Annual Conference in 2018.
- LeadingAge OK hosted our Culture Change Conference with Teepa Snow, Positive Approach, as the featured presenter. The program covered dementia care practices that are driven by a person-centered approach to care.
- Hosted the Music and Memory Network at the LeadingAge OK Annual Conference in March as

- a platform for providers to share best practices with the program and with person-centered care.
- Included Culture Change topics of interest in articles in our monthly newsletter.

### **Making Oregon Vital for Elders (MOVE)**

- Held regular meetings; added new members to the Steering Committee.
- Conducted day-long strategic planning meeting.
- MOVE is represented on the state-wide Long-Term Care Quality Steering Committee and on the State Plan for Alzheimer's Disease Committee.
- Representative of MOVE gave a presentation on culture change at the statewide annual Alzheimer's Association conference.
- Completed grant project (\$164K grant from state Quality Fund) to create a web based interactive one-hour training course on person-centered care, called "Let's Get Real: Being Person Centered in a Task Oriented World". This included applying for and receiving CE approvals for AFH, CBC and NH administrators.
- Launched the web-based course with a press release, marketing/promotions, and have been tracking use, scores of tests and sending certificates to successful users.
- Conducted 5 regional classes (Medford, Salem, Lincoln City, The Dalles, and Baker City) on the topic of person-directed living, using "Let's Get Real" as the foundation.
- Presented a summary of the grant project, its use numbers, certificate earners, feedback received, etc. to the Long-Term Care Quality Steering Committee.
- Exploration of fiscal agent options has been ongoing over the past 6 months.

### **VOICE (Voice of Inspired Change for Elders) – Pennsylvania**

- Met with and held trainings for the Department of Human Services assisted living and personal care surveyors, in each region of our state.
- VOICE was invited to take part in the quarterly provider meetings with the Department of Health. These meetings are by invitation only and the attendees are from organizations such as Leading Age PA, and PHCA.
- WebEx training was held across the state for the Office of Aging.
- Ombudsman training was held at the annual meeting in Harrisburg, PA.
- We continued to rollout our new brand, including a new website and tradeshow signage and marketing materials.
- VOICE board members co-presented with VARSITY on our branding process at the LeadingAge PA and national LeadingAge conferences.
- We held a two-day statewide conference and had over 225 attendees. The theme was "YES WE CAN"! We had well known experts in person-directed care. We had 15 presentations covering topics such as, Culture Change Journey, Updates on regulations, How to meet regulations and still provide a person-centered community, from food police to food coach and Dr. Allen Power as our keynote speaker addressing caring for and working with individuals with dementia. The ACCORD was very successful!
- We presented at the PARC annual conference for activity professionals.
- Held quarterly webinars and learning circles throughout the state.

### **RI Generations (Rhode Island)**

- Elected new President, Vice President and Officers.
- Updated membership and communications list.
- Continued to grow and strengthened the membership to include more assisted living communities.

- Hosted the Imogene Higbie Awards Dinner to applaud direct-care professionals who have championed culture change in the elder care community. Named for Imogene Higbie, an early Pioneer, the honorees who have each significantly fostered person-centered care each received a scholarship.
- RIGenerations held its 10th Annual Person-Centered Care Symposium, featuring renowned keynote speakers who have dedicated their careers to culture change in elder care and advancing individualized senior living. Attendees explored the current state of culture change in senior living, ways in which to implement the shift in their own community, and leadership approaches necessary to effect quality individualized elder care. Symposium attendees had the opportunity to earn continuing education units while visiting with local and national exhibitors, and network with other healthcare professionals dedicated to advancing the transition from institutionalized to individualized senior living. The globally recognized keynote speakers included: • Dr. G. Allen Power, Schlegel Chair for Innovation in Aging and Dementia • Steve Shields: CEO, Action Pact • Nancy Fox: Chief Innovation Officer, Vivage Senior Living.

### **Tennessee Eden Alternative Coalition**

- Hosted year two trainings in September of three-year CMP grant *Reframing Dementia: Train the Change Agent*
- Discussed and planned a face to face meeting for year one and two grant attendees to share new QIO measurements, success stories and learn about new survey documentation. Meeting is scheduled for March 2018
- Added two new Board members.

### **Texas Culture Change Coalition**

- Hosted a conference titled “The Why and How of a Person-Centered Culture: Creative Out of the Box Thinking” co-sponsored by the Texas Culture Change Coalition and the Texas Health and Human Services Commission. The day began with a presentation “In the Moment Change. Perspective. Patience” and concluded with “Using Creativity and Improv to improve the lives of our residents (and our own)” both presented by Karen Stobbe and Mondy Carter. The day included both Leadership and Care Partner tracks.
- In the fall of 2017, the coalition unveiled a new website that includes resource materials, in the news, events, and success stories. Check out our new website at <http://txccc.net/>

### **Wisconsin Coalition for Person Directed Care**

- Reviewed and revised the coalition’s Charter created at the end of 2016 to help rebuild the Coalition.
- Grew the governing team by 5 new members.
- Updated the website.
- Attended and presented at an Assisted Living Forum.
- Developed materials to be distributed at conferences and had an informational booth at a conference sponsored by the State of WI regarding collaboration between regulatory agencies and providers.