



Commitment to Person-Centered Language



Communication and Training Ideas

Have the staff read articles on person-centered language, then discuss them at staff, management, resident and family meetings.

The Language of Culture Change “Mayday” by Karen Schoeneman

<https://www.pioneernetwork.net/wp-content/uploads/2016/10/The-Language-of-Culture-Change.pdf>

The Power of Language to Create Culture by Carmen Bowman, MHS, Judah Ronch, PhD and Galina Madjaroff, MA.

<https://www.pioneernetwork.net/wp-content/uploads/2016/10/The-Power-of-Language-to-Create-Culture.pdf>

Culture Change in Action: The Language of Culture Change

<http://actionpact.com/assets/cache/ccp-language-of-cc.pdf>

Creating a New Language for the Eden Alternative Journey

<http://www.edenalt.org/wordpress/wp-content/uploads/2014/03/04Eden-Alternative-Dictionary-Full-Continuum-Version-ABFinal.pdf>

Why Worry About Words by Joan Devine

<https://www.pioneernetwork.net/why-worry-about-words/>

Conduct learning circles

Resources:

The Learning Circle by Action Pact, Inc

<https://www.pioneernetwork.net/wp-content/uploads/2016/10/Learning-Circle-Rules.pdf>

The Learning Circle Guide

Possible learning circle questions

- ✓ What are words that we use in our community that are different from what we would say or call things in our own homes?
- ✓ What are some words you hear used in our community that make you cringe?
- ✓ What is the difference between a home and a facility?
- ✓ How does it feel to be a patient in a hospital?
- ✓ What are some things that we are currently saying “no” to, that you would like to be able to say “yes” to?

Purchase the Pioneer Network Hot Topics Webinar, *Using Language to Guide Your Culture Change Journey*, with Guide, Joan Devine, Pioneer Network Director of Education, and show it to your staff. Purchase for only \$25.00 through 07/18/2018. Use the coupon code LANG25.

<https://www.pioneernetwork.net/product/using-language/>

Make it fun

- ✓ Have a contest where you “catch” people using Person-Centered Language or conversely, catch them using institutional language.
- ✓ If it’s a “catch” that is positive, perhaps you put their name in a jar and have a monthly drawing with a small give-a-way.
- ✓ If it’s a “catch” in the negative, perhaps they have to put a nickel in a jar. (at the end, you can use that money to purchase something for your residents)